



COVID-19 (Novel Coronavirus) Response:

3/25/2020

Since the first reports of the novel Coronavirus or COVID-19, our first and foremost concern, has been to keep our residents and team members safe. Our team took early action to confirm our infection control procedures and sanitation processes, and ensure we had available supplies on hand. We continue to adapt our procedures to align with the latest recommendations provided by the Centers for Disease Control and Prevention (CDC) and our state and county health officials.

Although these are evolving, a summary of our current responsive measures is listed below.

- Visitation has been restricted to only those providing essential services. We are arranging for video chat or face time sessions for our residents and their loved ones.
- Team members are being monitored at the start of their shift for fever and respiratory symptoms. Anyone with symptoms is being sent home, asked to contact their physician and to monitor their symptoms.
- We are following the CDC guidelines for a team member's return to work.
- Residents are being monitored daily for fever and respiratory symptoms.
- All elective medical visits have been rescheduled.
- We are assisting residents with social distancing and we have cancelled outings.
- We have increased sanitizing within the community, particularly within high traffic areas.
- Deliveries are being made at outside entrances and retrieved by our team to distribute within the community.

In this challenging time, we thank you for all of the support we've already received and ask for your continued understanding as we continue to do all we can to protect our residents and team members, and prevent community spread.

Sincerely,  
The Kensington Senior Living Team